

June 25, 2020

To whom it may concern,

Coca-Cola Bottlers Japan Inc.

Change in Customer Contact Center Business Hours

We would like to extend our deepest sympathies to those who have been affected by COVID-19.

Our Customer Contact Center has been aiming to improve the services that we provide to our customers.

We will continue to put the highest priority on ensuring the safety of employees in the situation regarding the second wave of the novel coronavirus in Japan. We will also strive to provide even higher quality services by ensuring stable and sustainable operations. Along with this, our telephone reception hours will be changed as follows.

- Customer Contact Center Business Hours

9:00 am to 5:00 pm (Outside these hours, we accept requests via answering machine)

- Date of Change

Wednesday, July 1st, 2020

We apologize for any inconveniences this may cause, but we would appreciate your understanding.